



Frequently Asked Questions:

1. **What is DSEHP?** Dearborn Schools Employee Healthcare Program is a Union sponsored organization made up of four Dearborn Public Schools unions; the Dearborn Federation of Teachers (DFT), Dearborn Federation of School Employees (DFSE), the Association of Dearborn School Administrators (ADSA), and the Dearborn Schools Operating Engineers Association (DSOEA).
2. **What is a VEBA?** VEBA is an acronym for Voluntary Employee Benefit Association (VEBA) and is a 501c tax exempt corporation.
3. **What is the benefit of having DSEHP?** It allows all of us to work together through the Unions to obtain the best quality healthcare at the most affordable rates. We would like to thank the district for working with us to find healthcare solutions that have been beneficial to all.
4. **Who helps DSEHP?** DSEHP has contracted with Gallagher to assist us with obtaining insurance quotes and in managing record keeping requirements. Gallagher also assists with contracting Next Generation Enrollment (NGE) for healthcare enrollment.
5. **Who is NGE?** NGE is a records management company that provides and manages the online software used to enroll and manage your healthcare benefits. They also staff the DSEHP Benefits Office to assist members with changes and new enrollments throughout the year.
6. **If I have questions about my benefits, who do I contact?** The DSEHP Benefits Center, which is located in the DFT office at 15250 Mercantile Dr., Dearborn, MI 48120. Their office hours are 8am to 4:30 pm M – F. The call center is available Monday through Friday 8am to 11pm at 1-888-222-4309. You may also email NGE at dsehp@ngeinfo.com. This DSEHP Benefit Office, located in the DFT building, is closed if the district is closed.
7. **What is the DSEHP-Wellness Committee?** The Wellness Committee is a subcommittee of the DSEHP VEBA formed to help provide information, services, and resources to members related to physical, financial, social/emotional, community, and career wellness.
8. **Why is Wellness Important?** We believe our members represent our most important resource; their health and well-being are crucial to this organization and its goals. The mission of the Wellness Committee is to encourage and to foster a culture that supports a desire to make healthy life style choices.

By encouraging and supporting a healthy lifestyle for all Dearborn Public School employees, we can stabilize the cost of healthcare, improve our work environment, and improve the lives of our members and their families.